

Case Study: Smart Process Application for Intacct Accounts Payable



KAYAK streamlines International Accounting Processes with DocuPeak's customized Solution for Intacct.

The Customer

A tech company focused on making online travel better by enabling customers to easily compare hundreds of travel sites at once and allowing customers to choose booking options. Each year KAYAK processes over one billion queries for travel information in 34 countries and 18 languages.

The Challenge

KAYAK identified the need to improve their existing processes within the Accounts Payable department for their International Entities. They needed to have a system with the ability to automate Vendor Invoice Processing integrated with Intacct that could support their multi-entity and multi-currency workflow requirements. Different locations having different base and transaction currency posed a challenge.

Once processed and approved, another challenge presented itself. The Online Bill Payment of these invoices required their users to manually enter each payment into the bank's online bill processing application. Very time consuming with duplicate data entry pitfalls, this left room for errors.

"By leveraging smart process apps within DocuPeak for Intacct, KAYAK has greatly increased our efficiency of operations around the accounts payable process."

***Stelian Epure, KAYAK
Director, Financial System***

The Solution

Fully integrated with Intacct offering real time 2 way data sharing and accessible from within the Intacct dashboard menu, DocuPeak provided KAYAK with a complete Intacct solution for processing and approving vendor invoices.

In addition to automating the creation of vendor bills in the Intacct Accounts Payable module, DocuPeak also added the ability to create electronic payment requests in Intacct providing the ability to upload a data file to their bank for EFT payments reducing duplicate data entry.

The Results

“Webiplex provided KAYAK with the Intacct integrated solution we were looking for.”

**Stelian Epure, KAYAK
Director, Financial System**

- ✓ *Centralized processing queue for all vendor invoices.*
- ✓ *Auto-Index feature – improved speed of data entry and “pull back” of prior approval route for faster processing.*
- ✓ *Flexible approval routing – allowing the ability to select approvers for each individual invoice.*
- ✓ *Centralized role based process view from within Intacct – Control and management of the AP process with visibility of outstanding invoices*
- ✓ *Electronic Fund Transfer (EFT) Payment Processing – creates an up-loadable file to the bank that includes all needed information without extra or duplicate data entry.*