

Asset Tracking & Management – Tracking Complete Asset Journey

- Location, Department, Employee wise tracking
- Asset Management
- Asset Inventory Tracking through RFID/QR/ Barcode
- Auto Barcode / QR Code Labeling
- Asset Warranty Tracking
- Asset Depreciation Tracking
- Asset Downtime Tracking

Field Service Management

- Trip Management
- Route Planning
- Job Assignment and Job Tracking on Map
- Customer Invoicing with Online Payments Integrations
- Digital Proof of Completion / Delivery with Images, Video and Signature
- Customer Portal
- Call Center Portal

Maintenance Management – Preventive/Scheduled Maintenance Planning

- Defining preventive maintenance schedules
- Assign maintenance activities
- Monitoring maintenance activities
- Management of cost of maintenance
- Geo-location capturing
- Android/iOS Mobile App
- Reminders & alerts for activities through mails, mobile notifications

Complaint/Incident Management – Helpdesk and Ticketing System

- Ticket for reporting faults, breakdowns or complaints
- Allocation of tickets, tracking open tickets
- Capture ticket types, priority, user groups
- Breakdown records and history
- Record Inventory Consumptions

Inventory Management

- Spare parts catalog management
- Maintain a list of inventories like consumables or spare parts
- Define re-order levels for each item
- Add, move or draw inventory from one location to another
- Audits & Physical Verifications – Physical Counting with RFID and Barcode or Manual
- Mobile based scanning of assets with 1D / 2D Barcode

Purchase Management

- Purchase requisitions for assets or items
- Approval workflows for new asset purchase or asset allotment
- Create Purchase orders from requests
- Receive goods against POs and create GRNs
- Purchase Invoices and Returns

IoT sensors for Condition-based Maintenance & Proactive Monitoring

- Make use of various sensors to monitor critical assets
- Temperature / Humidity / Water level / Water leakage Sensors, Fleet monitoring sensors
- Setup parameters for each sensor per asset
- Link sensors parameters to Maintenance Plan
- Smart Rule Engine to Trigger Alerts, Incidents and Work Orders
- Effective remote monitoring of assets

Mobile CMMS

- Maintenance Management
- Asset List and Details View
- Asset Tracking with RFID/Barcode/QR Code
- Incident Management
- Floor Plan
- Work order status update
- Parts usage addition
- Work Order Misc Cost addition
- Closure with customer feedback and Digital Signature
- Quick Incident reporting
- Inventory Cycle Count