Forms for Intacct FAQs

How do I place an order?
Click on this link in the Marketplace
http://www.formsforintacct.com/

What methods of payment are available?
Online: We accept Visa, MasterCard, American Express, and Discover on our secure website.
By Mail: Credit card or check made payable to Forms for Intacct.
Sorry, we do not ship COD.

When can I expect my delivery?
Blank stock items are shipped in 24 hours. All imprinted orders are shipped in 3-5 business days.

Can I call for help with my order?
Our customer service specialists will help you. Call 800-544-3427 Monday through Friday 8:30 AM - 7:00 PM EST or e-mail info@formsforintacct.com

How do I reorder?
Simply click My Orders under "My Forms for Sage Intacct Account" to the right. Please have your reorder reminder form available.

Can you print a logo on a check or form?
Yes, add black ink logo to your preprinted checks or forms for free. Print your logo in black ink on blank checks for $65. For a one color logo add $85 for a two color logo add $140.

For best results, please upload your logo in any of these file types: Adobe Acrobat Document .pdf (recommended) Adobe Illustrator Artwork .ai (recommended) Adobe Photoshop Image .psd (recommended) .tif .eps. Logos must be 300-600 dpi at 100% of the final print size.

You can also mail your camera-ready artwork to:
Forms for Sage Intacct
P.O. Box 681
Tarrytown, NY 10591

What Is Your Return Policy?
Our goal is to supply you with the best products for your software needs. Our commitment is towards quality products and knowledgeable customer service, so you may order with complete confidence. Please contact us for authorization on any returns. Returns of dated tax forms must be received by January 6 and may be subject to a 25% restocking fee.

Why are our Checks and Forms the official format?
We constantly update all formats by maintaining a close working relationship directly with the software developers. Because of this unique partnership, we can confidently guarantee not only 100% compatibility, but even more importantly - your peace of mind!

What About Our Check Numbering Working Correctly With the Bank?

MICR numbering is guaranteed to work trouble-free. We do something no one in the industry would do! We send you a "document test confirmation" guaranteeing your check numbering will work flawlessly each and every time!

Are Security Features Incorporated Into My Checks?
All Forms for Sage Intacct checks have a security screen with micro print on the back.
Preprinted Higher Security checks come with 23 security features including a foil hologram, heat sensitive icon, toner adhesion and prismatic background.
Blank checks come with a CopyBan Capture® pantograph background, tested to reveal "VOID" on more color copies than any other pantograph.

How Can I Obtain Free Samples?
Please click on the Free Samples button in the navigation bar to the left to order them.

How Will I Know When To Reorder?
Look for the reorder reminder in your shipment. Then, go to our web site and click on the My Orders button under "My Forms for Sage Intacct Account" to the right. It's that easy!

What is your product warranty and liability?
The products furnished hereunder are provided "as is" without any express or implied representations or warranties of any kind, arising by operation of law or otherwise, including, without limitation, (a) any implied warranty of merchantability or fitness for a particular purpose or use, and (b) any implied warranties arising from course of dealing, course of performance or usage of trade. In no event shall there be any liability for any indirect, incidental, consequential or punitive damages arising out of this transaction. Liability for any defective products shall be limited solely to the amount paid for the products furnished hereunder.