

Multi-State Mechanical & Field-Service Contractor

How a combined construction and field-service contractor closed the gap between the field and the Sage Intacct general ledger.

~120

Field & shop employees on one platform

~3%

Estimated labor-cost reduction.

3

Job-costing breaks closed before payroll

THE CHALLENGE

Labor data lived in too many places

- 1 **Job codes didn't reconcile with the cost string.** Cost type and job codes mapping and validation for payroll was manual and error-prone — the team had to run a dedicated GL cost-string analysis before time could be costed correctly.
- 2 **Employee IDs didn't line up.** Identifiers were alphanumeric in one system and numeric in another, so records failed to sync cleanly between the time system, ADP and Sage Intacct.
- 3 **Mixed construction and service work.** Employees who split their week between construction and service jobs had no clean way to charge time to the correct job type, muddying labor cost by project.

THE FINDD IMPACT

One verified source of labor, aligned to Sage

- **One mobile time-capture app with biometric facial recognition** replaces the legacy field app and manual entry with one verified source of labor hours for all ~120 employees.
- **Dual-role labor groups.** Workers punch into either a construction or a service job, so every hour lands against the correct job and cost type the first time.
- **A Sage-aligned, payroll-ready export.** Findd produces a clean, fixed-format job-costed time export that maps to the Sage Intacct cost string and flows straight into ADP — eliminating the variable-length code problem and the manual re-keying it forced.